

# **REAL-TIME ALERTS**

## SECURITY ALERTS

Get alerts if someone changes your information or is trying to get access to your online banking.

- Online Banking password was changed.
- Address was changed.
- Phone number was changed.
- Online banking login was locked out.
- Name was changed.
- Email address was changed.

### **BALANCE ALERTS**

Low balance alerts can help you avoid overdrafts or maintain balances to qualify for rewards. High balance alerts can help you identify when you might want to transfer or invest money.

- Account balance below threshold.
- Account balance above threshold.

### TRANSACTION ALERTS

Get alerts when deposits, checks, or withdrawals post to your account.

- Transaction over threshold amount.
- Transaction equal to threshold amount.
- > Electronic draft deducted over threshold amount.
- Check number XXXX cleared.
- Credit transaction was posted.
- Debit transaction was posted.

#### TRANSFER ALERTS

Get alerts when large incoming or outgoing transfers post to your account.

- Transfer is scheduled.
- Incoming transfer over threshold amount.
- Outgoing over threshold amount.

### LOAN ALERTS

Get alerts when a payment is due, past due, has been paid or when any loan activity occurs. Know if you exceed your credit limit.

- Schedule loan payment is due.
- Loan advance was posted.
- Loan payment due at billing.
- Payment was posted to a loan.
- Loan is past due.

### <u>OTHER</u>

Get alerts when something unexpected happens.

- > EFT authorization hold added.
- > Hold was added to an account.
- Account status changed.
- > Fee was charged to an account.
- Hold was removed from an account.
- Broadcast alerts.